

LABVOLUTION

Exhibitor information

21 – 23 May 2019
Hannover • Germany

labvolution.de



Deutsche Messe

world of labs.



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Access by car/truck

See "Vehicle access"

Advertising ban

No advertising whatsoever is allowed outside of the exhibitor's own stand area, including the distribution of flyers, display of posters, or erection of structures with advertising content. This also applies to any persons circulating outside of their own stand's area while displaying advertising on sandwich boards, clothing, etc. For information on renting outdoor advertising space (e.g. on shuttle busses, ad towers).
Ms. Anke Robbers

 anke.robbers@messe.de

 +49 511 89-31227

Airline

See "Lufthansa"

Airport

 www.hannover-airport.de

Airport shuttle

See "Public transport"

ATMs


Entrance NORD 1


Audio and video equipment

SPIE Fleischhauer GmbH

 tvc@h.fleischhauer.de

 www.fleischhauer.de


 +49 511 616807-0


 +49 511 616807-66

Gahrens + Battermann GmbH

 hannover@gb-rental.com

 www.gb-mediensysteme.de

 +49 511 419997-0


 +49 511 419997-41


Beverage service

Drink service

Drinks, snacks and disposables are delivered directly to the stand.

Messe Gastronomie Hannover GmbH















 +49 511 89-33770

 +49 511 89-33781

 www.catering.messe.de

Catalogue

Exhibitors can pick up the exhibition catalogue at the hall supervisor's office by presenting their exhibitor pass on up to the next-to-last day.

| Catering | <p>Free delivery to stands Messe Gastronomie Hannover GmbH</p> <p> contact.catering@messe.de</p> <p> www.catering.messe.de</p> <p> +49 511 89-33534</p> <p> +49 511 89-32657</p> | | | | | | | | | | | | | | | | | | | | | |
|---|---|--------------------------------------|------|------|------------------------------|--------|--------|----------------------------------|--------|--------|---------------|--------|--------|-------------|--------|--------|-----------------------------|--------|--------|---------------------------|--------|----|
| Cloakrooms and left-luggage | <p>... and luggage storage can be found in the entrance NORD 1</p> | | | | | | | | | | | | | | | | | | | | | |
| Compressed air supply | <p>See "Water supply"</p> | | | | | | | | | | | | | | | | | | | | | |
| Conference rooms | <p>To book rooms for conferences, receptions or other</p> <p> conferencerooms@messe.de</p> <p> +49 511 89-36530</p> <p> +49 511 89-36531</p> | | | | | | | | | | | | | | | | | | | | | |
| Construction and dismantling periods | <table border="0"> <thead> <tr> <th>Construction and dismantling periods</th> <th>Date</th> <th>Time</th> </tr> </thead> <tbody> <tr> <td>Start of construction period</td> <td>16.05.</td> <td>7 a.m.</td> </tr> <tr> <td>Completion of stand construction</td> <td>20.05.</td> <td>6 p.m.</td> </tr> <tr> <td>Start of show</td> <td>21.05.</td> <td>9 a.m.</td> </tr> <tr> <td>End of show</td> <td>23.05.</td> <td>5 p.m.</td> </tr> <tr> <td>Start of dismantling period</td> <td>23.05.</td> <td>5 p.m.</td> </tr> <tr> <td>End of dismantling period</td> <td>25.05.</td> <td>--</td> </tr> </tbody> </table> <p>On closing day, no removal of items from stand or dismantling until after 5 p.m.!</p> | Construction and dismantling periods | Date | Time | Start of construction period | 16.05. | 7 a.m. | Completion of stand construction | 20.05. | 6 p.m. | Start of show | 21.05. | 9 a.m. | End of show | 23.05. | 5 p.m. | Start of dismantling period | 23.05. | 5 p.m. | End of dismantling period | 25.05. | -- |
| Construction and dismantling periods | Date | Time | | | | | | | | | | | | | | | | | | | | |
| Start of construction period | 16.05. | 7 a.m. | | | | | | | | | | | | | | | | | | | | |
| Completion of stand construction | 20.05. | 6 p.m. | | | | | | | | | | | | | | | | | | | | |
| Start of show | 21.05. | 9 a.m. | | | | | | | | | | | | | | | | | | | | |
| End of show | 23.05. | 5 p.m. | | | | | | | | | | | | | | | | | | | | |
| Start of dismantling period | 23.05. | 5 p.m. | | | | | | | | | | | | | | | | | | | | |
| End of dismantling period | 25.05. | -- | | | | | | | | | | | | | | | | | | | | |
| Cultural events and nightlife | <p> www.hannover.de</p> | | | | | | | | | | | | | | | | | | | | | |
| Customs | <p>Zollamt Messegelände (on-site Customs office) Europaallee, Admin. building 7 30521 Hannover / Germany</p> <p> Poststelle@zah-messe.bfinv.de</p> <p> +49 511 89-20262</p> <p> +49 511 89-20263</p> <p> +49 511 89-20358</p> <p> May. 20 - May. 23 7:15 a.m. - 4 p.m.</p> | | | | | | | | | | | | | | | | | | | | | |
| Directory and general assistance | <p> +49 511 89-1188</p> | | | | | | | | | | | | | | | | | | | | | |

Disconnection of utility services

Disconnection of utilities prior to the end of the show is not permitted. For safety reasons, only authorized Deutsche Messe staff is permitted to disconnect utility services to stands. You can avoid delays in having the utilities disconnected by making an appointment well in advance. **Exhibitors are emphatically warned not to disconnect or shut off supply lines themselves. The exhibitor is liable for any accidents or damage resulting from such action.**


See "Electricity"


See "Water supply"

Electricity

Wahl GmbH & Co KG

Halls 19-20

 +49 511 89-20001

 +49 511 89-20304


 messe@wahl-co.de


Emission Zone Permits (windscreen stickers)

Please order your emission zone permit at

 www.tuev-nord.de/39477.asp

TÜV NORD AG

 +49 511 986-0

 +49 511 986-1237

Evening Events


During the event, parties are possible after 6 pm on their own stand in the form of customer receipts, get-togethers or similar.


Please apply with in the shop form Stand parties in the subject "Organization of congresses, conferences and other events".

Contact:

Sabine-Tamara Gerking

 sabine-tamara.gerking@messe.de


 +49 511 89-32348


 +49 511 89-32659

Exhibition office

Project team during LABVOLUTION

Office building 1, Rooms 1.09.07, 1.09.11, 1.09.12

 +49 511 89-32136

 +49 511 89-32138


Exhibitor passes

If stand rental charges have been paid by the due date, the appropriate number of passes will be dispatched to exhibitors automatically. Additional passes can be purchased either via LABVOLUTION shop (before the show) or at the Exhibitor Service Center (during the show).

Contact:

Ticket Team

 Ticket-Team@messe.de

 +49 511 89-33179


Exhibitor Service Center

Whatever you need as an exhibitor, you'll find competent staff to help you here. Stop by or call for assistance with:

- Exhibitor Support & Information
- Stand rental and construction, technical issues
- Telecommunications equipment
- Cleaning, waste disposal
- Stand security
- Exhibitor passes, professional visitor tickets
- Parking permits

On-site location

Entrance NORD 1, 1st floor

 +49 511 89-30000


 May. 20 9 a.m. - 7 p.m.

 May. 21 - May. 22 8 a.m. - 6 p.m.

 May. 23 9 a.m. - 3 p.m.

Filming/Video

Blitzfang Medien GmbH

 +49 511 43780-70

 shop@blitzfang.de


Please kindly note that:


Anyone wishing to produce videos for television features, new media productions and photographs of stands - exhibits in particular - even for private purposes, must first obtain the express consent of the exhibitor involved. In advance written permission from the organizer must also be obtained to make any television, video and new media production for commercial purposes.

Book comfortably our film service in the shop.

First-aid station

Between Entrance North 1 and Hall 19

 +49 511 89-114


 +49 511 89-30030


 May. 18 - May. 25 8:30 a.m. - 6:30 p.m.

A doctor is not on site

Florists

scheiermann eventgestaltung gmbh

 +49 2054 12558-0

 +49 2054 12558-15

 info@scheiermann.de

 www.florales-deutschland.de

 May. 20 9 a.m. - 6 p.m.


Flowers and plants


See "Florists"


Forwarding agencies

Kuehne + Nagel (AG & Co.) KG

 exposervice.hannover@kuehne-nagel.com


 +49 511 89-20701


 +49 511 89-20702

 +49 511 820980-100

Schenker Deutschland AG


 fairs.hannover@dbschenker.com

 +49 511 89-20061

 +49 511 870050

Furniture rental

May be ordered at short notice. Complaints, appointments:
Deutsche R + S Dienstleistungen GmbH & Co. KG

 +49 511 89-20608


See also "Exhibitor Service Center"

Graphic service


Köneke Werbung

On-site service:

One day before the beginning of the event


 +49 511 79-5260

 info@koenekewerbung.de


 May. 20 - May. 23 8 a.m. - 6 p.m.

Hall supervisors

The inspectors working in halls 19/20 are happy to assist
you with questions and the organizational procedures.

 +49 511 89-32719

Conference area Hall 19/20

 +49 511 89-32640

Hannover tourist info

See "Tourist info"

Insurance, claims

In compliance with the Conditions of Participation, Deutsche Messe is not liable for any damage or theft to exhibitors' property. Therefore, we highly recommend that your goods be duly insured against any of the above-mentioned risks, as well as watching your stand by your own means if necessary (see "Security and Logistics" in LABVOLUTION shop).

Should you not yet have submitted your insurance applications, we urge you to do it as soon as possible for your own interest.

Insurance claims should be submitted to:

VGH Versicherungen

Schiffgraben 4


30159 Hannover / Germany

For further information, contact:

Deutsche Messe, Insurance Department

Administration building, Room 2.03.13

Ms. Karin Bollmann

 +49 511 89-33331

 karin.bollmann@messe.de


International Sales Operations

 www.messe.de/repraesentanten_e

Contact:

Ms. Annika Klar

 annika.klar@messe.de

 +49 511 89-34290

On-site location

Administration building 1, 13th floor

LABVOLUTION 2019 AFTER WORK

LABVOLUTION 2019 AFTER WORK

We hope you will join us for a relaxing evening in great company with cold beverages, snacks and music.


Wednesday, 22 May 2019, 6.00 p.m.

Five Continents restaurant, Hall 19/20 at the Hannover Exhibition Center, 30521 Hannover, Germany

Lost & found

On-site location


Entrance NORD 1 Information-Counter


 +49 511 89-38980

 May. 21 - May. 22 8:30 a.m. - 6 p.m.

 May. 23 8:30 a.m. - 6 p.m.

Lost & found items not collected during the show will be handed over to the city of Hannover's lost & found office:

 +49 511 1684-42457

 +49 511 1684-40751

Lufthansa

Ticketing, rebooking, refunds, check-in service:


 www.lufthansa.com

Check-in / drop-off at Hannover Airport:

PDA: mobile.lufthansa.com


Miles & More:

Call Center:

 +49 69-86 799 799

Parking for caravans (RVs) and mobile homes

Nord 9, West 45 (no sanitary facilities available)

 +49 511 89-33595

Parking lots


Cars: **Nord (north) 2-5**


Buses: **Nord (north) 4**

Trucks: **West 45**

Parking of trucks in car parking zones is prohibited. Paid parking for trucks is clearly signposted.

Gesellschaft für Verkehrsförderung mbH (car park administration):

 +49 511 89-33604


 +49 511 89-33594

Patent and design infringements

Parties to disputes arising from infringement of utility designs, utility models, patents or trademarks should contact the

Deutsche Messe, Legal Department

Administration building, Room 1.05.11


 +49 511 89-33022

Pharmacy

The nearest pharmacy is located next to the shopping center KAUFLAND, Karlsruher Str. 8, 30880 Laatzen (Opening hours: Mo - Sat from 09.a.m - 7.00 p.m).

The pharmacy offers a delivery service to the fairground.

Orders may be placed via phone or online (www.apo-im-ratio.de). The delivery charge is 2,50 € and may be paid in cash or with credit card.


 +49 511 39088911

 www.apo-im-ratio.de

Photo Reportage / Pro Photo Service

Photovision - DH

 info@photovision-dh.de

 +49 511 5455138


Please kindly note that:

Anyone wishing to produce videos for television features, new media productions and photographs of stands - exhibits in particular - even for private purposes, must first obtain the express consent of the exhibitor involved. In advance written permission from the organizer must also be obtained to make any television, video and new media production for commercial purposes.

Book comfortably our photo service in the LABVOLUTION Shop:
shop.labvolution.de

Police

Police department Süd (south), Kastanienallee 1, 30519 Hannover

 +49 511 109-3615

Postal address of the exhibitor at the exhibition center

Company name

Name of addressee ("Mr./Ms.")

LABVOLUTION 2019

Hall ...

Stand ...


c/o Deutsche Messe


Messegelaende

30521 Hannover / Germany

Press Center

The Press Centre is located in the entrance NORD 1, 1st floor

 +49 511 89-31603

 May. 21 - May. 22 8:30 a.m. - 5 p.m.

 May. 23 8:30 a.m. - 3 p.m.

Press services


All information about the press-service, see

 <http://www.labvolution.de/en/register-plan-for-journalists/>

Contact:


Ms. Anna Gerhard

 anna.gerhard@messe.de

 +49 511 89-31603

Priority certificates

For further information please contact the Deutsche Messe Legal Department, Administration Building, Room 1.5.11

 +49 511 89-33022

Public transport

From Hannover Airport to north entrance

Take shuttle bus (run by BFM Incoming & Traveller Services) which departs from Terminal A to NORD 1 entrance.

From Central Railway Station ("Hauptbahnhof") to north entrance ("Messe/Nord" terminal):

Take tram line 8 (stations along the way include Kröpcke and Aegidientorplatz).

From Hannover Airport to the Central Railway Station (Hauptbahnhof):

From the urban rail ("S-Bahn") station between Terminals B and C, take line S5 to the Central Railway Station ("Hauptbahnhof") and follow the instructions above for "From Central Railway Station".

For timetables, visit:

 www.uestra.de

Rail transportation

See "Train travel"

Removal of goods after the show

Removal vehicles will be directed by traffic wardens to a specified marshaling area for interim parking, subject to a charge. Signs marked "Lkw" (German abbreviation for "trucks") are posted along all approach routes, showing drivers where to go. Transport vehicles will be granted entry to the exhibition grounds as of 7 p.m. on the final day of the show. Please contact your own haulage contractor well in advance of the dismantling date to arrange for the removal work and the supply of fork lifts and other transport equipment.

Restaurants on the exhibition grounds

During the construction and dismantling periods:

"Cosmopolitan" restaurant (Convention Center tower)
Snack & Store Halle 11

During the show:

Hall 19/20: Restaurant "Five Continents"


Hall 19/20: SB-Restaurant "Bistro Hall 20"


"Cosmopolitan" restaurant (Convention Center tower)

For groups of 15 or more, please make advance reservations:

Messe Gastronomie Hannover GmbH

 www.catering.messe.de



 +49 511 89-33521

 +49 511 89-32657

SME Sales

Contact us

Christine Meibert

 +49 511 89-33138 +49 511 89-38004**On-site location**


Administration building 1 room 1.13.06

Stand cleaning


See "Waste disposal and stand cleaning"

Stand construction consulting


Michael Grothe

 michael.grothe@messe.de +49 511 89-32644**Stand construction service/
modular stand**



Frank Zwingmann

 mss@messe.de +49 511 89-32227

Nina Lier


 +49 511 89-32252**Stand personnel**

event it AG

 info@evenit.ag +49 511 866846-143 +49 511 86684646**Stand security**

Hall 19/20


Niedersächsische Wach- & Schliessgesellschaft

 +49 511 89-20233**Survey of exhibitors**

We will once again be conducting a survey among exhibitors and visitors during the show. Your contribution would be much appreciated.


For further information kindly contact:

Siri Lempio

 +49 511 89-31439**Tableware**

Glasses, crockery and cutlery are available throughout
Order form "Rental equipment / equipment" can be ordered.

Messe Gastronomie Hannover GmbH

 www.hubensack.de +49 511 89-33532**Taxi stands**

Entrance NORD 1 (north)

**Technical assistance during
stand construction**

See "Stand construction consulting"

Telecommunications equipment

Telecommunications

For installation, service and dismantling please contact the TK-Service Center:


+49 511 89-1171 Construction / dismantling: 8 a.m.- 4.30 p.m. Event: 8 a.m. -6 p.m.

The exhibitor is liable for his possession with terminals (eg telephone, fax, routers).

The return of the terminals and ancillary equipment will be acknowledged after disassembly.

Your contact person for general questions about telecommunications:

Mr. Jan Bahrenburg


 +49 511 89-32245

 jan.bahrenburg@messe.de

Tourist info

Hannover tourist services

 www.hannover-tourismus.de

 +49 511 12345-111


Traffic

... on the fair ground, see "Vehicle access"

Train travel

For tickets, fares, rebookings and info:

 www.bahn.de

 +49 1806 311153

Urban rail system


See "Public transport"

Vehicle access

During construction and dismantling, exhibition areas are accessible to cars and trucks.

Vehicles for disabled persons

Chauffeured vehicles are available for disabled persons requiring transportation within the exhibition grounds.


 +49 511 89-33903


Waste disposal and stand cleaning

Halls 19/20:

Reinigungswerk Helms


 info@helms-messe.de


 +49 511 89-20333

 +49 511 89-20290

Water supply

Halls 2-27, Open air site, Pavilions: Arbeitsgemeinschaft Sanitärservice

 +49 511 89-20101

 +49 511 89-20401

 messe@service-sanitaer.de

Working hours


During the set-up and dismantling periods the exhibition grounds are accessible from 7.00 am until 7 p.m. In accordance with German law, working hours during the trade show and during set-up and dismantling are limited to 10 hours daily.

If your company has a registered office in Germany, that office can obtain work permits by applying to the relevant state authority. No special work permit is required for tradeshow work on Sundays or public holidays.

For further details, or to apply for special waivers, please contact the Hannover Labor Inspectorate:

Staatliches Gewerbeaufsichtsamt Hannover

 www.gewerbeaufsicht.niedersachsen.de

 +49 511 9096-0

Working platforms

See freight forwarders